

Where do I get help???

Online and Professional Development Offerings

Type of Course/Customer	Type of Issue	Direct to
General Inquiries	Any Inquiry including traditional Professional Development	Online Training: OnlineTraining@tcc.fl.edu
Business Incubator Program	Any Inquiry	VP Kim Moore MooreKi@tcc.fl.edu
APD Student	All inquiries not related to HIV or HIM *TCC no longer provides APD courses (Zero Tolerance, Health and Safety, and Intro. To Developmental Disabilities)	Train Florida website: https://fl.train.org/ or email apd.lmssupport@apdcares.org
Student in	Application, Registration, & Payment	Online Training: OnlineTraining@tcc.fl.edu
<ul style="list-style-type: none"> • Ales, Lagers, and Fermentation • Healthcare CE/HIM/HIV • Customer Service 	Access (Login Info)	TCC Helpdesk 850.201.8545, e-mail: helpdesk@tcc.fl.edu , or Webchat: http://askit.tcc.fl.edu
	Registration Errors, Course Content, Course Grade, Certificate or Transcripts problems	Online Training: OnlineTraining@tcc.fl.edu
	CANVAS Issues	1.866.605.7274 and ask to speak with Canvas Support
Chamber of Commerce Member	Registration & Payment	Online Training: OnlineTraining@tcc.fl.edu
	Course Access Issues	Contact Ed2Go directly through email provided by Ed2Go
Ed2Go Career Training	Any issue	Contact Ed2Go Career Training directly at 1.855.598.3856 or through live chat on website
Ed2Go Fundamentals Student	Registration & Payment	Ed2Go Website: www.ed2go.com/tcc
	Course Access Issues (Already Registered and paid)	Contact Ed2Go directly through email provided by Ed2Go

Type of Course/Customer	Type of Issue	Direct to:
Insurance (OLT) Student	Registration & Payment	OLT Website: tcc.oltraining.com
	Course Access/Completions	Contact OLT directly through online contact form or directly at 1.866.357.0841
Certified Financial Planner (CFP) (Zahn) Student	Registration & Payment	Contact Zahn directly 1.800.881.1941 zahn@kenzahn.com
	Questions about certification & job board	CFP Website: https://www.cfp.net/
Real Estate (Gold Coast Schools)	Registration, Payment, or Course Access	Contact Gold Coast Schools directly 1.800.732.9140

All issues dealing with login information should be directed to the TCC Helpdesk.